



## MAURI / QUALITY POLICY

### Whakamomori / Commitments

We are a dedicated team of professionals who are committed to:

- a. working closely with our clients to continually understand and deliver on their requirements,
- b. consistently providing customer focused service,
- c. compliance with applicable legislative and regulatory requirements,
- d. satisfying all applicable requirements, and
- e. establishing and continually improving the Integrated Management System.
- f. establishing a framework for setting, monitoring and reviewing quality objectives.

### Whāinga / Goals

Our quality goals are to:

- a. establish an organisation that motivates, develops and retains talented employees,
- b. ensure employees are skilled and have the capability, motivation and training to consistently deliver a high quality of work,
- c. work collaboratively with our clients, suppliers and subcontractors for mutual benefit of all parties,
- d. enhance our industry reputation by providing the highest quality civil construction works,
- e. improve process efficiency and knowledge sharing, and
- f. implement and maintain an Integrated Management System based on ISO 9001:2015.

### Haepapa / Responsibility

Every member of the ROBAR Civil team is:

- a. responsible for the communication, enthusiastic promotion and implementation of this policy, and
- b. accountable for the achievement of quality outcomes in accordance with this policy.

### Whakakakau / Communication

This policy will be communicated to employees at induction and be on display at the reception area of ROBAR Civil NZ office for the information of interested parties (including clients and members of the public).

*Note: this policy provides a framework for setting, monitoring and reviewing quality objectives.*

Luke Morgan  
Managing Director